



September 19, 2017

Web Announcement 1444

Attention Provider Type 32 (Ambulance, Air or Ground):

Urgent Notification Regarding Claims for Ambulance Services Denied as Duplicate Claims

Claims for ambulance services when the recipient has more than one transport on the same day are denying in error with edit code 4531 (Procedure denied as duplicate (maximum allowed) to another current procedure) or edit code 4532 (Procedure denied as duplicate (maximum allowed) to another history procedure). Nevada Medicaid is in the process of correcting this error. Providers do not need to resubmit or appeal the denied claims. The affected claims will be automatically reprocessed. A future web announcement will notify providers when the error has been corrected and when the claims are reprocessed.